

Valentino Schoolwear

'Parent's first choice for Schoolwear'

Back to School 2022 – Update

April 2022

HOW TO BUY SCHOOL UNIFORM THIS SUMMER

BUY EARLY

AVOID DISAPPOINTMENT

Starting a new school can be both exciting and daunting for you and your child, but Valentino Schoolwear are here to help to make buying your uniform a stress-free experience.

Important notice: Global supply issues are affecting the whole schoolwear industry so please make sure you purchase any uniform needed for the start of September before the **deadline of 25th July 2022**. Any orders placed after this date are subject to stock availability and may not arrive in time for back to school.

*Buy with confidence now... you can change sizes any time before the start of term in September! (*Subject to T&Cs)*

Annual 15% & 10% Promotion:

Register to our website www.valentinoschoolwear.com to obtain the discount codes which can be used both instore and online within the dates specified on attached flyer. Please note that during our promotional dates we are unable to action returns and exchanges.

Due to the high volume of customers in store during our promotional dates, click & collect orders cannot be tried on at the point of collection.

Ordering online

We encourage all parents to order their uniforms online to avoid lengthy queues. Our website www.valentinoschoolwear.com is operating 24/7 for all your schoolwear purchases. We have provided sizing help within this document to assist with your orders. If in doubt or the size range for your item is not shown, please contact our team by email info@valentinoschoolwear.com or phone on 01483 475051 for advice.

Please check our website and Facebook page for further updates, where we will place the very latest information, we have available.

Visiting us in store

We will be operating a formal queueing system on our forecourt again this year to ease congestion within the store. Our queueing system will be signposted when in operation. During this time, we would kindly ask you to wait outside the door until called forward.

We thank you in advance for your patience in the run up to the start of term in September.

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Online – Click & Collect

Our 'Click & Collect' service is available. To choose this service, select 'Collect from store' as your delivery method when placing your order online. Please await an email update from our team to advise that your order is ready for collection.

We aim to have items ready within 3 working days of purchase. During our busy season (our annual promotion and the final 2 weeks before Back to School) this may extend to 5 - 10 working days. Please note – we cannot be held responsible for a wasted journey to store if customers have not yet received confirmation of their order being ready before attempting to visit.

Please note that during our annual promotion and the final 2 weeks before Back to school, Click & Collect orders cannot be tried on in store at the time of collection.

Online - Delivery

We aim to deliver to UK Mainland addresses within 3-5 working days from dispatch. This is subject to the Royal Mails terms and conditions online which states that parcels can take up to 10 working days to arrive from dispatch.

However, during our annual promotion and the final 2 weeks before Back to School, due to the huge volumes of orders we process, orders can take between 10-15 working days to arrive to you from dispatch.

Orders are supplied subject to availability at the date of your order. If you are ordering more than one item, your items may be sent to you in multiple deliveries if certain items are out of stock, this will be noted on your invoice. You will only be charged for one delivery in this instance.

Online & in store - Exchanges

We do not have time limits on exchanges (subject to our usual TC's). If you need to change sizes, simply visit us in store at your convenience, or post the items back to our Knaphill address, with a copy of your invoice stating that you would like an exchange and the new sizes you require. If returning items via post, please allow adequate time for your parcel to reach us and allow up to 7 working days for your new sizes to be despatched and then arrive to your door.

Online & in store - Refunds

Do not worry if you make a mistake or have ordered the wrong item. You can return items (subject to our usual TC's) within 28 days of receipt. Simply visit us in store at your convenience, or post the items back to our Knaphill address, with a copy of your invoice stating that you would like a refund. Refunds can take up to 10 working days to be processed.

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How to Measure Your Child:

For certain items of clothing, we recommend using body measurements instead of a child's age to find the correct uniform size. We have found this is the most accurate way to find school uniform sizes. Using body measurements allows you to order with confidence instead of needing multiple sizes to try.

Parents often ask, how do I measure my child at home? We use seven key measurements in inches for our uniform sizing. Below is each measurement and how to measure this on your child.

- **Height:** Measure from a level floor to the top of the head.
- **Collar:** Measure around the base of the neck where the collar sits, allowing 2 finger gap.
- **Chest:** Measure the chest at the fullest part, placing the tape measure under the arms.
- **Waist:** Measure around the waist at the natural waistline, usually the smallest part.
- **Hips:** Measure around the hips at the widest part.
- **Inside Leg:** Measure with shoes on from the crotch to your desired trouser length.
- **Skirt Length:** Measure from the belly button to the desired length.

Don't have a measuring tape at home? Don't worry, download a tape measure, available here <https://www.davidluke.com/wp-content/uploads/2021/02/David-Luke-Tape-measure.pdf> in centimetres or inches, and print it at home to use. It's to scale and easy to put together!

Fitting:

Blazer: When fitting a blazer, make sure you wear all additional layers underneath. When arms are straight down by your side, the sleeves of the blazer should finish on the first knuckle of the thumb, it will sometimes be required to fold the sleeve hem inside the sleeve to achieve this (and allow for growth).

Waist Sizing: Always measure the waist at the natural waistline. For skirts, trousers and PE shorts, this measurement will be required in inches to equate to the required size.

Skirt Length: Measure from the top of waistband to the desired length. Many schools have specific requirements (knee length) so please bear this in mind and refer to your schools' regulations.

Name Tapes: Order well in advance to have plenty of time to sew or iron them on before the beginning of term. Iron-on name tapes can be produced in store on the day they are ordered, sew in tapes take up to a week to arrive into store.

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HEIGHT

Measure from a level floor to the top of the head.

CHEST

Measure the chest at the fullest part, placing the tape measure under the arms.

WAIST

Measure around the waist at the natural waistline (smallest part).

HIPS

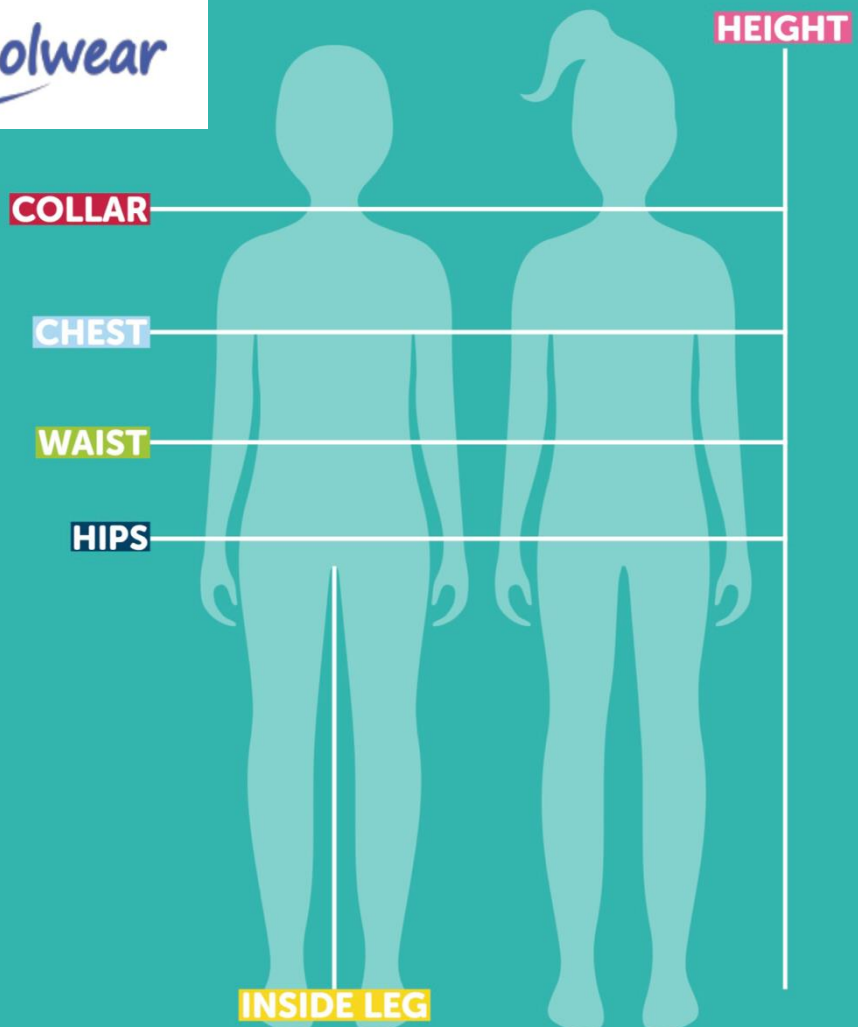
Measure around the hips at the widest part.

COLLAR

Measure around the base of the neck where the collar sits.

INSIDE LEG

Measure with shoes on from the crotch to where the trouser is normally worn.



Age (years)	Chest (inches)	Collar (inches)
3-4	24	11.5
5-6	26	11.5 to 12
7-8	28	12 to 12.5
9-10	30	12.5 to 13.5
11-12	32	13 to 14
13-14	34	14 to 14.5
15-16	36	14.5 to 15
17-18	38	15.5 to 16

This chart is applicable to sweatshirts/sweatcardigans/polos/t-shirts/shirts/blouses only.

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Blazer measurements - Boys fit

Size	22"	24"	26"	28"	30"	32"
To fit chest (cm) – body measurement	56.0	61.0	66.0	71.0	76.0	81.5
Sleeve (Crown to cuff)	40.0	44.0	47.5	52.0	56.5	61.0
Length (cm)	45.0	49.0	54.0	59.0	64.0	69.0

Size	34"	36"	38"	40"	42"	44"
To fit chest (cm) – body measurement	86.5	91.5	96.5	102.0	107.0	112.0
Sleeve (Crown to cuff)	62.0	63.5	65.0	65.5	66.0	66.5
Length (cm)	73.0	75.0	77.0	78.5	79.5	80.0

Blazer measurements - Girls fit

Size	22"	24"	26"	28"	30"	32"
To fit chest (cm) – body measurement	56.0	61.0	66.0	71.0	76.0	81.5
Sleeve (Crown to cuff)	41.5	45.5	49.0	52.5	57.0	60.0
Length (cm)	44.0	48.0	52.0	56.0	60.0	64.0

Size	34"	36"	38"	40"	42"	44"
To fit chest (cm) – body measurement	86.5	91.5	96.5	102.0	107.0	112.0
Sleeve (Crown to cuff)	63.0	63.5	64.0	64.5	65.5	66.0
Length (cm)	68.0	70.0	71.0	72.0	74.0	74.0

Please note: the measurements above are representative sizing for our polyester blazers. Our woollen blazers come up slightly smaller in size. If you would like specific measurements for our woollen blazers, please contact us.



*Please note that some of our school blazers also come in odd sizes, the odd sizes will filter within the chart above.

Senior Boys Trousers

Size	24"		25"		26"		27"			28"		29"		
Waist (cm)*	61	63.5	66		68.5			71		73.5				
Length	R	R	S	R	L	S	R	L	S	R	L	S	R	L
Inside leg (inches)	24	26	26	28	30	27	29	31	28	30	32	28	30	32

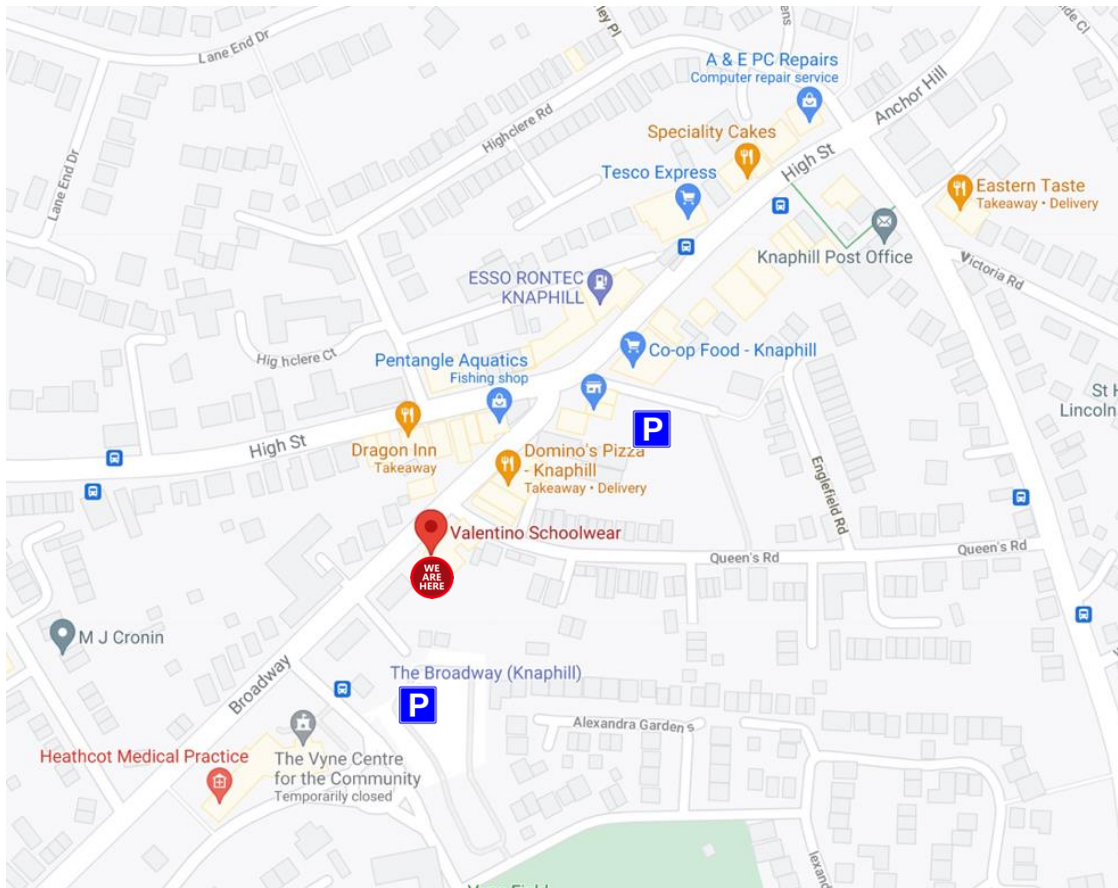
Size	30"				31"			32"				34"			
Waist (cm)*	76				79			81				86.5			
Length	S	R	L	XL	S	R	L	S	R	L	XL	S	R	L	XL
Inside leg (inches)	30	32	34	36	30	32	34	30	32	34	36	30	32	34	36

Size	36"			38"			40"		42"	
Waist (cm)*	91.5			96.5			101.5		106.5	
Length	R	L	XL	R	L	XL	R	L	R	L
Inside leg (inches)	32	34	36	32	34	36	32	34	32	34

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How to find us:



There are 2 FREE car parks within walking distance from us marked on the map. One located behind the Co-op and the second opposite the Vyne Centre.

We are open Monday - Saturday 9am – 5:30pm throughout the year.

NO appointment needed!

23-29 Broadway, Knaphill, Woking, Surrey, GU21 2DR

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www.valentinoschoolwear.com